



Dear Valued Customer:

Due to supplier issues beyond our control, I regret to inform you that there is an industry wide outage of the glass used to produce our; Venetian, Cobblestone, Arctic Frost and Cascade patterns. We wanted to keep you informed that orders requiring these patterns will be delayed until no later than May 1st with every effort to correct this situation before then. We realize many homeowners may be disappointed with the length of time required to receive their enclosure but we assure you that all manufacturers are experiencing these same outages.

I apologize in advance for any inconvenience this has caused you or your customer. Should you have any questions regarding pending orders or would like to review possible options for substitution of an alternative pattern please contact customer service.

Sincerely,

Linda Garman
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